

Terms and Conditions

Welcome Credit Offer

1. Upon sign up to SSE Airtricity, new Electricity and Dual Fuel Customers are eligible for Welcome Credit (the "Offer") which is outlined during your sign-up journey and in the Customer Agreement Form (CAF) and will be emailed with instructions on how to redeem the Offer. The Welcome Credit is inclusive of VAT.
2. The Offer applies to new domestic SSE Airtricity Electricity and Dual Fuel customers (where Dual Fuel customers both receive gas and electricity to the same address), who sign up for direct debit and ebilling (the "Customer").
3. These terms are in addition to: a. General Terms and Conditions for the Supply of Electricity and/or Gas by SSE Airtricity Limited to domestic premises in the Republic of Ireland ("SSE Airtricity General Terms & Conditions") which can be found on our website at **sseairtricity.com**; and b. SSE Airtricity's Customer agreement form ("CAF"). Together these terms, the SSE Airtricity General Terms & Conditions, the CAF, and the 1 year fixed term contract product terms and conditions are referred to as the ("Agreement").
4. Existing electricity customers adding gas who already received a Welcome Credit in the past 12 months are eligible for the balance only.
5. The Offer can only be redeemed following the successful payment of your first bill and provided the Customer continues to be supplied by SSE Airtricity. The Offer must then be redeemed within one year of the date that SSE Airtricity is registered as your supplier (the "Term") or SSE Airtricity may withdraw the Offer.
6. It's the responsibility of the Customer to redeem the Offer within the Term.
7. The Offer may be redeemed online through **sseairtricity.com** or by clicking on the applicable link contained within the instruction email. If you are unable to redeem online, please contact SSE Airtricity on 0818 40 40 70.
8. Once redeemed the Offer will be applied to your account within 60 days.
9. There is no cash alternative to the Offer and this Offer is not transferable.
10. This Offer cannot be used in conjunction with any other offer.
11. SSE Airtricity reserves the right to cancel or amend the Offer or these Terms and Conditions at any time without prior notice.