

# Terms and Conditions

## Welcome Credit Offer

1. Upon sign up to SSE Airtricity, new Electricity and Dual Fuel customers with direct debit and eBilling are eligible for Welcome Credit (the "Offer") which is outlined during your sign-up journey and in the Customer Agreement Form (CAF). The Welcome Credit is inclusive of VAT.
2. The Offer applies to new domestic SSE Airtricity Electricity and Dual Fuel customers (where Dual Fuel customers both receive gas and electricity to the same address), who sign up for direct debit and eBilling (the "Customer").
3. These terms are in addition to: a. General Terms and Conditions for the Supply of Electricity and/or Gas by SSE Airtricity Limited to domestic premises in the Republic of Ireland ("SSE Airtricity General Terms & Conditions") which can be found on our website at [sseairtricity.com](http://sseairtricity.com); and b. SSE Airtricity's Customer agreement form ("CAF"). Together these terms, the SSE Airtricity General Terms & Conditions, the CAF, and the product terms and conditions are referred to as the ("Agreement").
4. Existing electricity customers adding gas who already received a Welcome Credit in the past 12 months are eligible for the balance only.
5. The Offer will only be applied once you complete your cooling off period. The offer will be applied to your account within 60 days and will appear on your following bill. \*Should the credit not appear on your first bill, it will be applied to your second bill.
6. There is no cash alternative to the Offer and this Offer is not transferable.
7. This Offer cannot be used in conjunction with any other offer.
8. SSE Airtricity reserves the right to cancel or amend the Offer or these Terms and Conditions at any time without prior notice.