1 Year Home Electricity - Keypad

Terms & Conditions – 1 Year Fixed Term Contract

- 1. These terms apply to your Domestic Electricity "Tariff".
- 2. Your "Tariff" is set out in the "Tariff Table" in the Customer Agreement Form (CAF) and are against the SSE Airtricity standard tariff rates.
- 3. SSE Airtricity Standard tariff rates may be amended from time to time during the Term, but this will not affect your Tariff Discounts.
- 4. These terms are in addition to the SSE Airtricity's Standard Terms and Conditions for the Supply of Electricity to Metered Premises ("SSE Airtricity General Terms & Conditions") (as may be amended from time to time and which can be found on our website at sseairtricity.com or obtained by calling 0345 601 4321) and the SSE Airtricity's Customer Agreement Form ("CAF"). Collectively these terms, the SSE Airtricity General Terms & Conditions and the CAF are referred to as the ("Agreement").
- 5. In the event of any conflict between (i) these terms, (ii) the SSE Airtricity General Terms & Conditions and (iii) the CAF, these terms will apply.
- 6. Your Tariff Discounts will commence either from the date SSE Airtricity is registered as your supplier (for new customers) or from the date SSE Airtricity issues product confirmation to you (for renewing customers). In both cases, these discounts will remain effective for a period of one (1) calendar year from the respective start date ("Term").
- 7. You may cancel the Tariff during the period of 10 working days from when the contract information is sent to you following your sign-up for this Tariff ("Cancellation Period") by writing to us by post or email or by contacting us on 0345 850 8935 (local rate) and no termination charge will apply. You may use the cancellation form provided to you, but you do not have to. However, if you leave the Tariff after the cancellation period or the Agreement is ended you at any time before the end of the

- Term, you may be charged a termination charge of £40. This will be applied to your account. If you cancel a direct debit, a £125 deposit will be added to your account.
- 8. After the expiration of the Term or if you leave the product plan before the end of the contract, your account will be switched to the standard SSE Airtricity standard tariff rates applicable at the time.
- 9. SSE Airtricity reserves the right to amend the unit rates or charges that apply to the Tariff during the Term if there is a cost to SSE Airtricity imposed by a governmental or statutory body (including a change in VAT) or as otherwise provided for in the SSE Airtricity General Terms & Conditions.
- 10. The Tariff Discounts may not be used in conjunction with any other SSE Airtricity offer, discount or tariff.
- 11. SSE Airtricity reserves the right to withdraw the Tariff without notice at any time prior to the start of the Term.

