

Republic of Ireland Priority Services Registration Form



This is Generation Green



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No postage stamps necessary if posted in Republic of Ireland

Register for Priority Services Register
FREEPOST
SSE Airtricity,
Red Oak South,
South County Business Park,
Leopardstown,
Dublin 18.



Moisten here

Planned Electricity Service Interruptions

In order to carry out upgrades or repairs to the electricity network, it is sometimes necessary to disconnect part of the network to do this work safely. ESNB will contact you at least three days before a planned outage by post or SMS text. This gives you time to make alternative arrangements if you need to, as some planned outages may last for a number of hours.

Fault Electricity Service Interruptions

ESB Networks have technicians based all around the country on standby to deal with any faults that occur. If you're critically dependent on electrical medical equipment, and are registered as vulnerable with your supplier, ESNB will provide the following support:

If you call their Customer Contact Centre you will receive priority and will be answered by the next available agent. In extreme fault situations (e.g. storms) where you have provided a current phone number, you will receive a text or landline call with relevant information.

Tips on how to Prepare

If you are dependent on electrical medical equipment, you can prepare for a power outage by:

- Discussing with your district nurse or HSE representative how your medical equipment works
- Make sure your battery backup is fully charged
- Put a plan in place to move to another location if required

Account Holder Details

Name	Account Number		
Address			
Email			
DOB	/ /	Phone	MPRN/GPRN

Nominated Contact Person (optional)

Name	Relationship		
Address			
Phone	Email		
By signing the below I am giving my consent to act as a contact for the account holder above			
Signature			

Equipment Type (applies to ANYONE living in the property)

- | | | |
|--|---|---|
| <input type="checkbox"/> Oxygen Concentrator | <input type="checkbox"/> Personal Suction Pump | <input type="checkbox"/> Ventilator |
| <input type="checkbox"/> Home Dialysis | <input type="checkbox"/> Peg Tube Feeding Pump | <input type="checkbox"/> Nebuliser |
| <input type="checkbox"/> Electric Hoist | <input type="checkbox"/> Electric Mattress/Bed | <input type="checkbox"/> Household Lift |
| <input type="checkbox"/> CPAP Machine | <input type="checkbox"/> Total Parenteral Nutrition | |

Other

Authorisation Details

In order to register these details, we need confirmation of your equipment from your doctor. This form needs to be signed AND stamped by your doctor. If this is not provided we can not accept your Priority registration form.

Doctors Signature:

Doctors Stamp:

If you have a valid doctor's or hospital letter dated and stamped within the last six months that verifies your medical equipment, you can send this into us, and you won't need to get this form signed or stamped.

If this property requires medical equipment, do you agree to give ESB Networks permission to publish this on their extranet website (Accessed only by energy supply companies)?

- Yes No (Please Tick)

Declaration

I confirm that the above information is true and understand that SSE Airtricity will retain this information to manage my registration for Priority Services. I understand that SSE Airtricity is required to pass this information to ESNB for the purpose of maintaining the industry Priority Services Register.

Signature of Person Requiring Service

If the person requiring the service is under 18 or unable to sign, please confirm that the account holder or nominated contact person has permission to sign on their behalf (please tick)

You can add a nominated contact to your account who can speak to us on your behalf. You can also have your communications sent to this person by post or email, if required.

Signature of Account Holder or Nominated Contact Person

ROI_CriticalCare_A3_V5

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