



## Useful Contacts

## Age NI

Age NI is a leading charity for older people in Northern Ireland. They deliver care services, provide advice and advocacy, fundraise to improve the quality of later life for everyone.

-  Phone: **0808 808 7575**
-  Email: **advice@ageni.org**
-  Website: **ageuk.org.uk/northern-ireland**
-  Post: 3 Lower Crescent, Belfast, BT17 1NR.




## Carbon Trust

Carbon Trust is a not-for-profit company which provides specialist support to help businesses and the public sector boost business returns by cutting carbon emissions, saving energy and commercialising low carbon technologies..

-  Phone: **028 9073 4394**
-  Website: **www.carbontrust.co.uk**
-  Post: Unit 3, The Innovation Centre, Northern Ireland Science Park, Queen's Road, Belfast, BT3 9DT.

## Advice NI

Advice NI is a registered charity founded in 1995, which exists to ensure accessible advice services across Northern Ireland.

-  Phone: **028 9064 5919**
-  Website: **www.adviceni.net**
-  Post: Advice NI, Forestview, Purdy's Lane, Belfast, BT8 4AR.

## The Consumer Council

The CCNI provide free, independent support and advice for all consumers and businesses in Northern Ireland. They also have powers to investigate complaints about energy, water, transport and postal services and undertake research to understand local consumer issues.

-  Phone: **0800 121 6022**
-  Email: **contact@consumercouncil.org.uk**
-  Website: **consumercouncil.org.uk**
-  Post: Floor 3, Seatem House, 28-32 Alfred Street, Belfast, BT2 8EN.

## Disability Action

Disability Action works to ensure that people with disabilities attain their full rights as citizens, by supporting inclusion, influencing Government policy and changing attitudes in partnership with disabled people.

 Phone: **028 9029 7880**

 Email: **HQ@disabilityaction.org**

 Website: **disabilityaction.org**


 Post: Portside Business Park, 189 Airport Road West, Belfast, BT3 9ED.

## Northern Ireland Housing Executive

Northern Ireland Housing Executive is Northern Ireland's strategic housing authority, offering a range of services to people living in socially rented, privately rented and owner-occupied accommodation.


 Phone: **0344 892 0900**

 Website: **www.nihe.gov.uk**

 Post: The Housing Centre, 2 Adelaide Street Belfast, BT2 8PB.

## NI Energy Advice

NI Energy Advice work with NIHE and offer free independent and impartial energy advice to householders in Northern Ireland – including advice about energy grants and other sources of help.

 Phone: **0800 111 4455**

 Email: **nienergyadvice@nihe.gov.uk**


## The Utility Regulator

The Utility Regulator is an independent non-ministerial government department set up to ensure the effective regulation of the electricity, gas and water and sewerage industries in Northern Ireland.

 Phone: **028 9031 1575**

 Email: **info@uregni.gov.uk**

 Website: **uregni.gov.uk**

 Post: Queens House, 14 Queen Street, Belfast, BT1 6ED.